



Medical Transportation Provider Safety Bill Of Rights

In order to promote the safety and general well-being of all Medical Transportation Providers, patients, non-patient passengers and the general public, our company has developed and will implement the following Safety Bill of Rights.

01. Right to Safe Transportation

The Right to Safe Transportation will be achieved by:

- A. The selection and use of only those vehicles that meet or exceed government and industry standards
- B. The selection and use of only those occupant restraint systems and personal protective devices that meet or exceed government and industry standards
- C. The implementation and documentation of vehicle maintenance programs that meet or exceed all manufacturers' and regulatory requirements
- D. The development, implementation and enforcement of safe driving policies and procedures which meet or exceed government and industry standards
- E. The use of ongoing driver behavioral monitoring, including direct observation and onboard monitoring systems

02. Right to a Safe Work Environment

The Right to a Safe Work Environment will be achieved by:

- A. The use of an employee selection process which determines the suitability of the cognitive, psychomotor and psychological characteristics of the applicant to the EMS milieu
- B. The use of an appropriate orientation and evaluation to ensure awareness of current safety hazards, the methods for recognizing new hazards, and an anonymous, non-punitive process for reporting, removing or mitigating them
- C. Making available all personal protective equipment that meets or exceeds government and industry standards and mandating the use of stated equipment
- D. Constantly assessing for risks and modifying the type and use of personal protective equipment as the elucidation of new risks requires
- E. The use of fitness for duty standards which limit the number of consecutive hours worked to 16 with provisions for adequate rest and non-punitive removal from duty when required by fatigue or exposure to physical or psychological stressors
- F. Making available all immunizations, vaccinations or other preventive measures as described by the CDC
- G. The implementation of wellness and physical fitness programs
- H. Making available psychological counseling upon employee request for both acute and chronic conditions
- I. The use of administrative, behavioral and engineering controls for moving patients in a manner that is safe for both the EMS providers and the patient
- J. The acquisition and use of interoperable wireless communications systems with other public safety and health care agencies

03. Right to Safe Clinical Practices

The Right to Safe Clinical Practices will be achieved by:

- A. The use of only those sharps devices which meet or exceed governmental or industry standards
- B. The selection and use of only those devices which meet or exceed FDA standards
- C. The selection and use of interoperable devices with universal fittings whenever possible
- D. The implementation of medical device maintenance practices that meet or exceed manufacturer requirements
- E. The implementation of a medical device failure policy that addresses appropriate, immediate alternatives to ensure patient safety and provides for removal and replacement
- F. The use of safe medication practices which include but are not limited to: uniform labeling standards; accessibility which limits misidentification; storage at appropriate light, temperature and humidity exposure; and, ongoing inspection for the removal of contaminated or outdated medications.
- G. The development and implementation of clinical protocols with strong local medical control that meet or exceed governmental/regulatory and industry standards
- H. Ongoing monitoring of clinical indicators that are used to develop outcome based clinical practices which form the basis for protocol revision
- I. The maintenance of all clinical certifications as required by policy
- J. The provision of continuing medical education which includes the assessment of cognitive and psychomotor skills